

CLOSE OF TRADE FOR CHRISTMAS

16 December 2009

Customers are advised to ensure that their water accounts have sufficient water in them to cover the Christmas and New Year periods.

All applications to assign water (temporary transfer) between access licences should be lodged with State Water's Deniliquin office by Monday December 21st 2009.

Customers who have registered for State Water's iWAS online account management service can check their access licence account balances at any time.

Application forms for assigning water (transferring) can be downloaded from, www.statewater.com.au/customer+service/forms.

All forms are to be faxed to **03 8668 1154**, or emailed to water.trade@statewater.com.au before the 21st to ensure processing can be completed before the State Water shutdown, from December 23, 2009 to January 7, 2010.

Customers are reminded that applications will not be processed until payment is received. There are a number of options for payment, including credit card.

Please remember that compliance action can be taken against customers whose extractions exceed their access licence account balance or extract water without an approved water order.

On behalf of the local staff and management of State Water, we wish you all the best for the holiday period and look forward to working with you in the New Year.

Authorised by:

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Customer Information Manager
Customer Operations

For **Water Delivery Announcements** and State Water Media Releases:
<http://www.statewater.com.au/Water+Delivery/Customer+Notices>

For **Available Water Determinations** and NSW Office of Water Media Releases:
<http://www.water.nsw.gov.au/Water-Management/Water-availability/Available-water-determinations/default.aspx>

For more information about **storage levels** and **river heights** go to the *Waterinfo Website* at <http://www.waterinfo.nsw.gov.au>