

REGULAR RIVER OPERATIONS RESUME

25 January 2011

State Water is reminding customers that water orders must be placed with the appropriate lead days from their prospective storages to avoid shortages in water releases.

Customers must also note that water orders close each day at 9am.

As rivers have returned to normal operations after high flows and supplementary events, it is important that customers consider the time taken for water to arrive from the dam.

Lag time for water orders can be found online via iWAS or in customer water licence conditions.

There are a variety of ways to submit your water orders:

- Login to the State Water internet Water Accounting System (iWAS)
- Download and submit via email to your valley:
 - northorders@statewater.com.au (Gwydir, Border, Namoi Rivers)
 - centralorders@statewater.com.au (Macquarie-Cudgegong, Lachlan, Hunter, Coastal Rivers)
 - southorders@statewater.com.au (Murray, Lower Darling, Murrumbidgee Rivers)
- Fax to 1300 871 447

iWAS allows you to check your account balance, view account statements, enter meter readings, view all licences and works approvals, update your details and facilitates efficient processing of orders.

If you are unsure of your lead time or have any other enquiries, please phone State Water on 1300 662 077.

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