

WATER ORDERING AND WATER TRADE OVER CHRISTMAS PERIOD

19 December 2011

Customers are reminded that water orders over the Christmas and New Year period are processed only on weekdays.

All water orders should be faxed to our information centre on **1300 871 477**, or lodged using iWAS via the State Water website (www.statewater.com.au).

Orders will only be processed on weekdays, so please ensure adequate lead time is factored in to ensure timely processing.

Any orders placed using iWAS will be processed and available with the regular lead time.

Customers needing to lodge applications to assign water (trade) should ensure their applications are received before **12pm, 20 December 2011** to allow for processing before the State Water Christmas shutdown, 22 December 2011 until 5 January 2012.

Compliance action can be taken against customers whose extractions exceed water available on their access licences or if they extract without an approved water order.

On behalf of the staff and management of State Water, we wish you all the best for the holiday period and look forward to working with you in the New Year.

Authorised by:

Michael Telford
Customer Information Manager
State Water